**Incident Command System**

**Management Characteristics Supplement**

**Incident Facilities and Locations**

​​The Incident Commander, Unified Command or EOC director establishes incident support facilities for specific purposes.

These facilities are identified and located based on the requirements of the situation.

Incident size and complexity will influence the designation of facilities and locations.

Typical designated facilities include:

* Incident Command Post (ICP)
* Incident base
* Staging Areas
* Camps
* Mass casualty triage areas
* Points-of-distribution
* Emergency shelters

**Comprehensive Resource Management**

Maintaining accurate and up-to-date resource inventories and resource tracking are essential components of incident management.

Resources include personnel, equipment, teams, supplies, and facilities available or potentially available for assignment or allocation.

**Integrated Communications**

Integrated communications allow units from diverse agencies to connect, share information and achieve situational awareness.

Incident managers facilitate communications through the development and use of:

* A common communications plan
* Interoperable communications processes and systems
* Systems that include both voice and data links

Integrated Communications Planning occurs both before and during an incident to provide equipment, systems, and protocols needed to achieve integrated voice and data communications.

**Accountability**

Accountability for all resources during an incident is essential.

Incident management personnel should adhere to principles of accountability, including:

* Check-in/checkout
* Incident action planning
* Unity of command
* Personal responsibility
* Span of control
* Resource tracking

**Dispatch/Deployment**

Resources should deploy only when requested and dispatched through established procedures by appropriate authorities.

Resources that authorities do not request should not deploy spontaneously - unrequested resources can overburden the IC/UC and increase accountability challenges.

**Information and Intelligence Management**

Incident-related information and intelligence is managed by the incident management organization through established processes for:

* Gathering
* Analyzing
* Assessing
* Sharing
* Managing

Information and intelligence management includes identifying essential elements of information (EEI). EEI ensures incident personnel gather the most accurate and appropriate data, translate it into useful information, and communicate it with appropriate personnel.